



OFFICE OF COUNTY PURCHASING

*Ramona Womack
Purchasing Director*

040-2011-370

**INMATE PHONE SYSTEM & SERVICE RFP
QUESTIONS & ANSWERS II**

	QUESTIONS	ANSWERS
1.	Request that the County provide current rates per call, per minute and other charges	Information currently unavailable
2.	Request that the County provide a current copy of the service agreement.	There isn't a current annual service agreement in place.
3.	Confirm that the successful vendor must provide new equipment. Also verify that this applies to both new potential bidders and the incumbent provider.	Please refer to Article VI of the RFP document. The term 'new' shall be addressed in Addendum II.
4.	Will the County allow multiple and/or tier rate, and commission options for consideration? Also will bonus options be considered?	The County will give consideration to proposals meeting the RFP requirements as well as other options and features that are available from offerors.
5.	Section 5.1.9 requires "current year financial statements"	Please refer to the RFP document.
6.	In lieu of debit cards, will the County consider a card free inmate debit calling option?	The County will give consideration to proposals meeting the RFP requirements as well as other options and features that are available from offerors.
7.	Request information about debit card calling; what is the cost to the County, what is the face value and how many does the County sell each month? Also provide call data for card less debit accounts.	Information currently unavailable
8.	Requirement 5.1.6-References: Please confirm the bidder must be the prime contractor for each reference.	Please submit references in accordance with the RFP documents.
9.	Request for the average daily population for the jail?	Please refer to 6.1 of the RFP document.



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10.	Will the County be willing or want to use phone cards?	Please refer to 6.3.7 of the RFP document.
11.	If we submit multiple offers, what page to submit it on. The bid form has only one place for an offer.	Please submit alternate offers on a separate page clearly marked 'ALTERNATE'.